

# DARRIELLE EHRHEART

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## HEALTHCARE OPERATIONS MANAGEMENT AND LEADERSHIP

### BIOGRAPHY



Darrielle Ehrheart is the Director of Ambulatory Operations with Stanford Children's Health/ Lucile Packard Children's Hospital Stanford with more than 17+ years of proven successes in several industries including healthcare, information technology, and nonprofit sectors.

Darrielle's past experiences focused on strategic IT management including network infrastructure, database management, web-based application development, and online reporting applications. Darrielle also has expertise in strategic and operational planning in addition to, directing and providing oversight of financial, human resources, and operational functions at the senior management level.

Currently, Darrielle is providing leadership, oversight and strategic direction in ambulatory operations spanning the greater Bay Area and is responsible for the overall environment of care including patient flow, patient/ family satisfaction, quality/ safety, accreditation, regulatory affairs and financial performance. Additionally, she is working with key members in both ambulatory and hospital operations to improve or build systems in support of Stanford Children's Health's future growth.

Previously, Darrielle worked with Dignity Health Medical Foundation as a clinic operations manager and has experience in providing leadership to 14+ specialty practices including: integrating new providers to increase specialty delivery and access for patients; providing vision, direction and support to providers and employees; promoting collaboration, effectiveness, and teamwork; implementing Lean Strategies resulting in improved patient care; and overseeing day-to-day operations.

Darrielle holds a Master's in Business Administration with the University of Wisconsin, Eau Claire and a Bachelor of Science in Business Management with the University of Phoenix. Additionally, she is a Fellow with the American College of Healthcare Executives and holds certifications in Six Sigma Lean Professional (SSLP) and Change Management Specialist (CMS) and Organizational Analysis (Stanford University).

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### Areas of Expertise

Healthcare Operations Management • Finance Management • Strategic Planning • Lean Process Improvement • Leadership • Change Management • Organizational Improvement • Negotiations • Budget/Cost Control • Team Building • Employee Development • Risk Management • Solution Development • Project Management

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